

Paws Play N Stay

Executive Summary

Paws, Play N Stay would be the premier canine center in Cuyahoga County. The goal of the facility is to provide a Fun, Homey, and Safe environment for dogs to come for the day or for an extended period of time. This will be a stress free environment for owners to trust and feel comfortable leaving their furry loved ones. The facility will offer wide open space inside and out for the Dogs to stretch their legs and have the freedom to play and use the restroom at their will. This will all be done while providing the safety and cleanliness of a 21st century modern pet facility.

The Vision and the People

The vision of Paws, Play N Stay is to become a staple business in Cleveland Heights and the premier facility dog owners trust to leave their furry family members for an extended period of time or just to have fun for the day. The culture will be a fun loving environment which is centered around the community, its people, and of course their dogs. Employees must first love dogs and enjoy being around them in a caring and fun way. As a business and employee we want to give back to the animal community in Cuyahoga County with spending our time and money on animals in need while bringing awareness and involving more community members.

As you can gather from the two statements above this will be a modern age business with only the best facilities, staff, and cleanliness. We want this vibe to also surround the property and enhance the neighborhood around it.

Services

Description of the services offered:

- *Day Care* - Dog Daycare will take place in and outside. The building will be divided into 3 sections (Big Dogs, Small Dogs, Senior/Lazy dogs) and each section will have its own outside area. The dogs will be free to play and go in and out for bathroom purposes as much as they want. This will be supervised by trained employees all day long inside and outside. Also important to note is in any inclement weather (too hot / cold, heavy rain / snow/ wind) the dogs will frequently be allowed to go outside but will not be able to

spend any extended periods of time outside. Some Dogs will need special breaks throughout the day in which they will go into a quiet area or a time out. Also if any special meals or medications are needed they will be given during the day.

- *Boarding* - 40 rooms will be custom built in the facility to house dogs who are boarding. Boarders will only be in their rooms during the night and feeding times unless otherwise needed or directed by the owners. Boarders will play with the daycare dogs during the day. There will be no cages or chain link fencing in the facility, there will be small comfortable rooms for each dog to rest and eat throughout their stay. Family dogs may board together if directed by their owners.
- *Grooming (will be added once established)* - This will be a service that we will eventually add to the business. We will offer nail trimming, baths, and haircuts for the dogs. We will have certified and trained groomers to handle this part of the business model.
- *Training - (will be offered once established)* - Once we have established a base of clients we will bring in a consultant/contractor to establish training for the dogs. This will allow us to offer another service so that an owner could drop their dog for daycare, training and eventually grooming. It provides a one stop shop for dog owners.
- *Retail - (will be offered once established)* Currently many Dog retail stores are open and thriving in the great Heights area. We would provide specialty items for sale as well convenience when customers come in. It would complete the one stop shop for everything dog related.

Employees & Staffing

Employees: The number of employees for each day is determined by the number of dogs that will be in the facility. After extensive research we believe that 1 employee for every 12 dogs will provide substantial safety for all dogs. Additionally we will also have one employee at the front desk to greet clients at all times, we want to ensure that customer satisfaction is high. We will have employees on site from 6:00 am to 8:00pm every evening, but we will not be employing anyone through the night. We will have cameras and alarms in place to ensure the safety of the dogs, but otherwise we feel

having an employee there at night disrupts the sleeping pattern of the animal which could cause anxiety for all animal. There will be 2 camera systems set up: the first for employees which will monitor every room and outside space of the property, second is cameras set up for Dog owners to view ALL pet areas anytime they want online. Also a very important note is that we live within 2 miles of the facility and can be there anytime for any emergency.

A Day in the Life...

Day Care Dog: Once a dog has passed the initial temperament test and full test day of daycare (this insures the dog has the social skills and temperament that we are looking for to insure safety of all our dogs and staff) they are allowed to attend daycare & boarding on a regular basis. They will be checked in at our front desk and then be brought back to the daycare area with the dogs of their size / demeanor. From here they will play with other dogs all day while being supervised by an employee. Depending on the weather they dogs will be at their own will to exit into the outdoors which will be fully fenced in to utilize the bathroom. If weather is too hot or too cold we will keep the doors closed and schedule bathroom breaks every two hours to go outside. This is in the best interest and safety for the dogs.

Boarding Dog: Dogs that are boarded will maintain the same schedule as a dog daycare dog. The only difference is that at 5pm each evening they are scheduled to be boarded they will be placed in their boarding room to eat dinner, after 30 minutes we will let them back into the daycare area until the closing hours. Once all daycare dogs have left we will ensure the boarding dogs use the restroom one more time before placed back into their rooms for bed-time. The dogs will be sleeping through the evening in their rooms and then when the employee comes into the facility at 6 am they will then release all the boarding dogs to go outside and use the bathroom. Once completed we will place them back in their boarding rooms to eat breakfast for 30 minutes and then placed in the daycare area to play for the day. Unless required by the owner the dogs will stay in daycare throughout the day unless they need medication and/or lunch.

Capacity

In total for the facility we plan on having no more than 75 dogs, this will include the boarding dogs as well. For example if we have 30 boarding dogs then we could have 45 dogs for daycare. If we believe there is harm to the animals we will adjust the numbers or include another employee to supervise to ensure safety for all.

Dog Requirements

- Items needed from VET for Day Care or Boarding (will be tracked via software)
 - Rabies shots
 - DHLPP (distemper, hepatitis, leptospirosis, parainfluenza, and parvovirus)
 - Bordetella (Kennel Cough)
 - Negative Fecal Test Required Annually or as needed
 - Negative Heartworm Test Annually
 - Flea Medicine
 - Spayed / Neutered - unless under 6 months old
- Dogs must also be licensed

Floor Plan - Layout

Please see colored drawing attached. We will provide a more descriptive floor plan once received by our architecture and contractor.

Typical Public Initial Concerns

1) Noise

- a) The process and operation of the facility is as follows which dramatically affects the noise and public interaction with the facility.
- b) Hours - The facility hours will be from 6:30am to 7:30pm Monday through Friday, more limited hours on Saturdays and very limited hours on Sunday. Dogs will only be outside during the hours of operations. As well if weather is extreme (either too hot or cold, as well extreme rain or snow) the dogs will only be let out for short time periods to use the restroom.
- c) Daycare
 - i) Dogs will be inside most of the day with constant supervision. They will be allowed outside at their own will (also with constant supervision) with weather permitting. If weather does not permit they will be able to go outside for short time periods consistently throughout the day.
- d) Boarding
 - i) All boarding Dogs will be in small suites in the center of the building with numerous walls and soundproofing between them and the outside of the building. Also with the Dogs playing most of the day they typically sleep most of the night.

2) Public View

- a) The public will NEVER have a view of any dogs besides when owners pick up or drop off to the facility.
- b) A solid fence will separate the Dog outside play area and the rest of the parking lot. Dogs will NEVER come outside of this fence for any reason while in the care of Paws Play N Stay. (unless of fire or natural disaster Dogs will be safely transported to a safer facility).

3) Smell

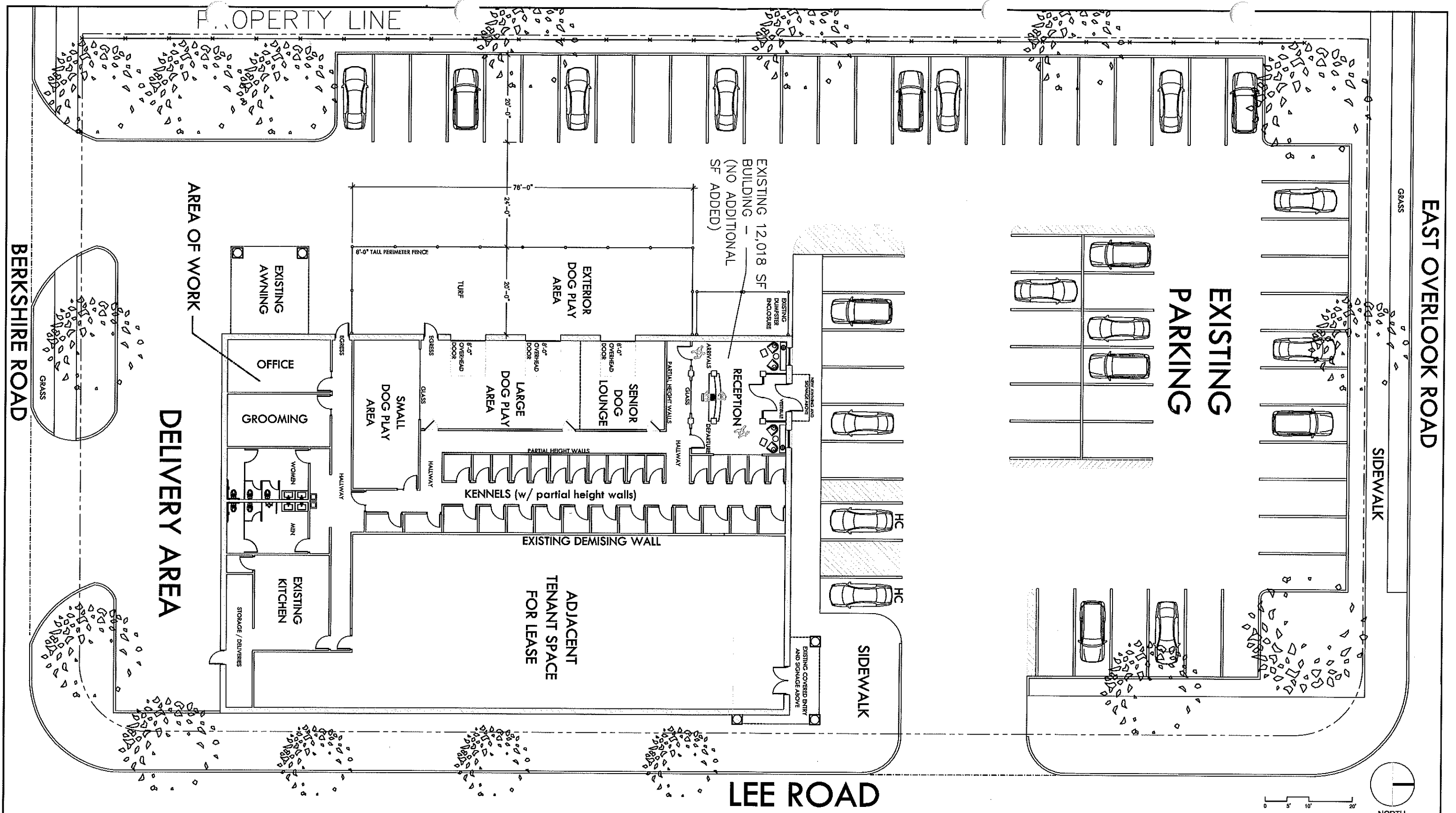
- a) This is a Modern 21st Century facility and will not smell like an old Kennel from 30 years ago.
- b) Modern day cleaning supplies are used that not only remove smell but are also safe for the dogs and Green to the environment.
- c) Urine and Feces will be cleaned up as fast as possible if inside the facility to prevent any spreading of germs as well as smells. Most Dogs will use the restroom outside as we will be training them. A special artificial Turf will be used outside which deters smell as well has a special drainage system to keep cleanliness to the highest standards. Feces will be quickly disposed of in smell resistant containers and disposed of each night.

Conditional Use Standards

We will comply with the zoning codes, building commissioner, and any other city members or regulations to ensure that the building adheres to the standards required. We want to ensure that this is a business that is well received by the city and especially the community.

We will ensure that all measures are taken so we are not endangering any animals and/or employees. We want this business to succeed as well and we will maintain the look and construction of this building so that it is appealing to the customers as well as the city.

Fortunately the property has a larger amount of square footage that we required for this business so we will not impede or disrupt our residential and/or commercial neighbors. The traffic pattern should not be disrupted for two reasons and that is there are two ways customers can enter and exit into the facility but also because the traffic will be very staggered throughout the day and there won't be a specific "rush hour" of traffic.



SHEET: **ASK - 1**

SCALE: 1" = 20'-0"

DATE: 01-09-2018

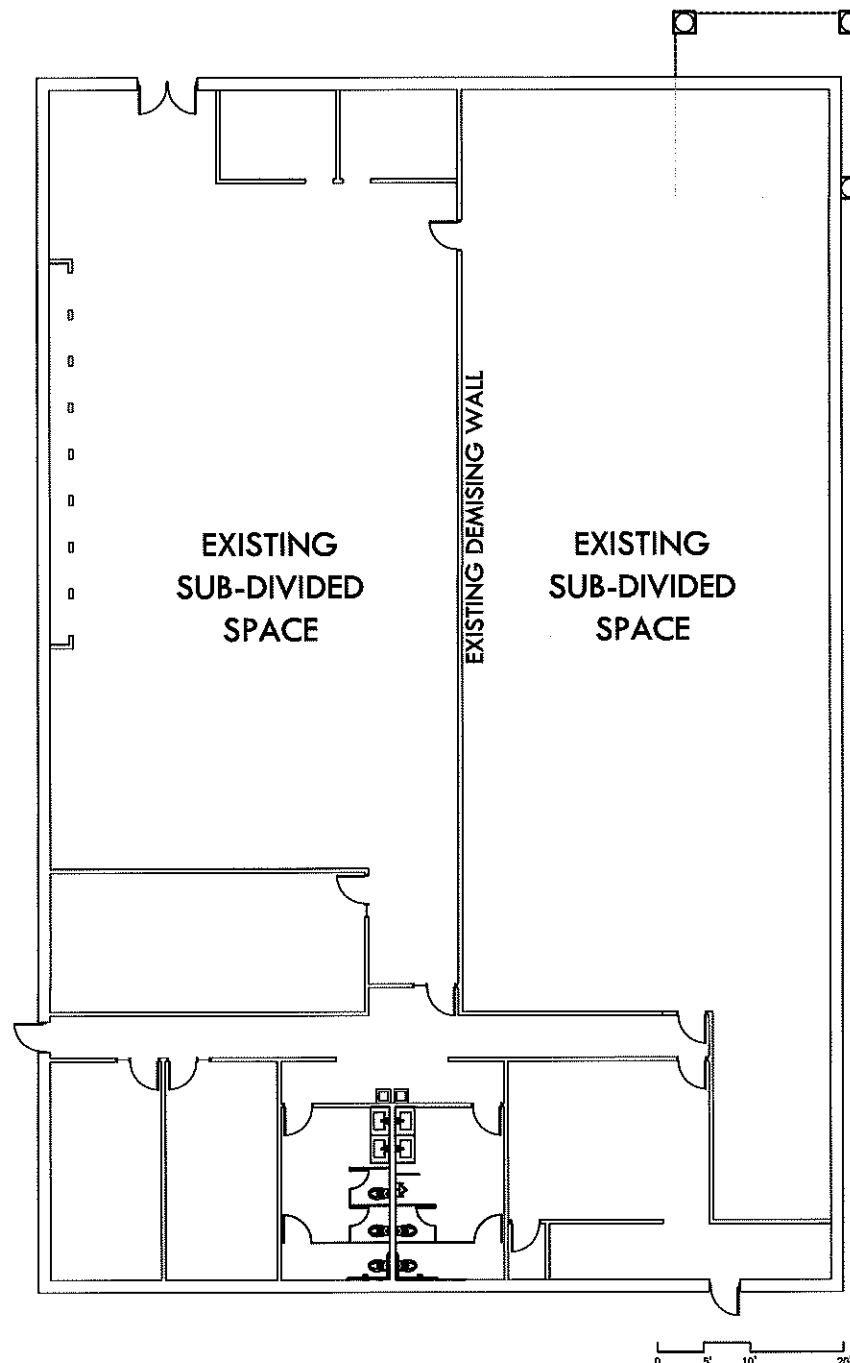
PROJECT: PAWS - 0118

PRELIMINARY SITE PLAN - NO STRUCTURAL CHANGES -
EXTERIOR DOG RUN ONLY
- ZONING REVIEW -

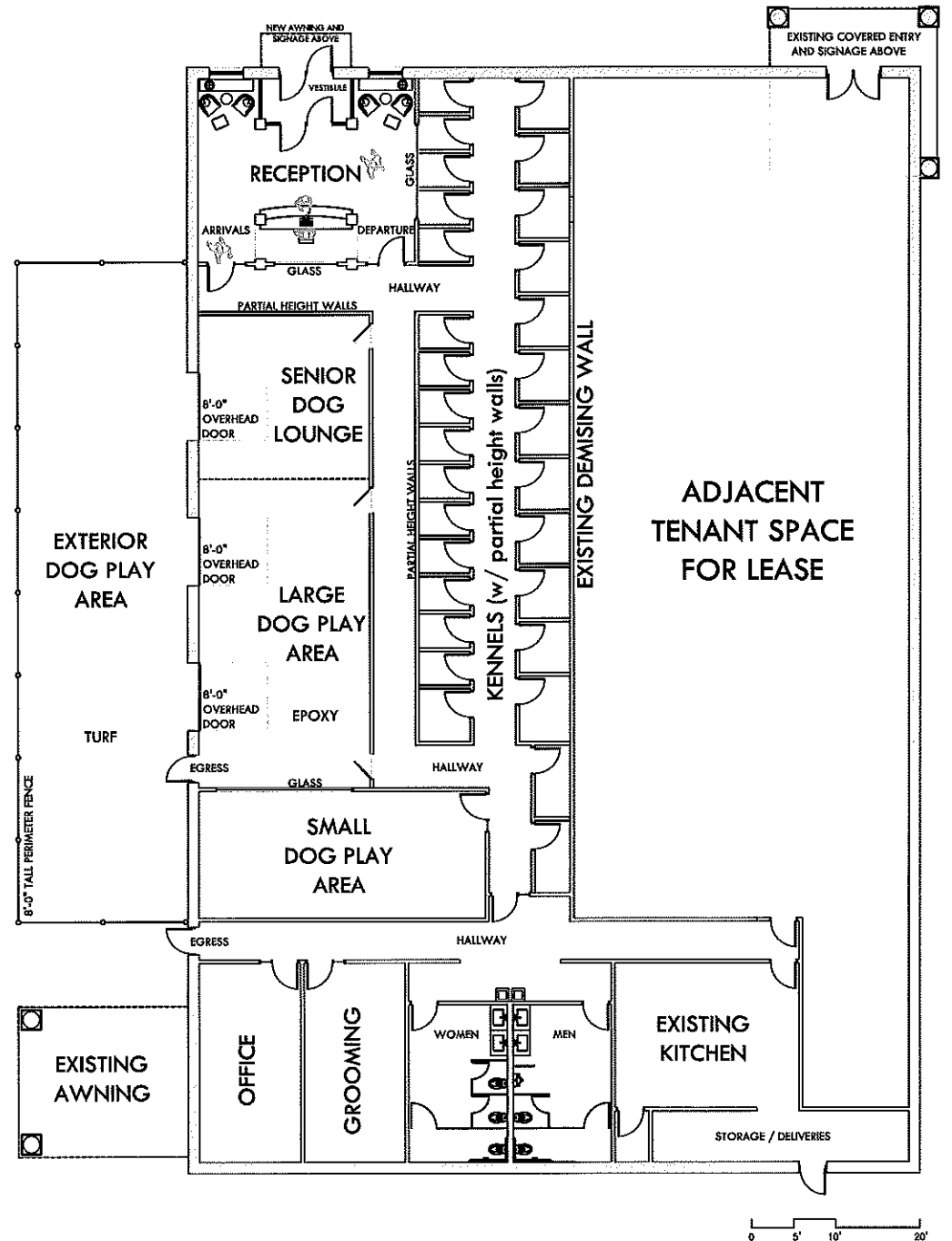
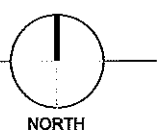
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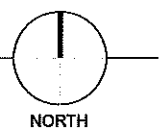




1 EXISTING FLOOR PLAN
SCALE 1" = 20'-0"



2 PROPOSED FLOOR PLAN
SCALE 1" = 20'-0"



SHEET:	ASK - 2
SCALE:	1" = 20'-0"
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**PRELIMINARY FLOOR PLANS
- ZONING REVIEW -**

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